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Privatization and quality: Evidence from elderly care in Sweden *

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ABSTRACT

Non-contractible quality dimensions are at risk of degradation when the provision of public services is privatized. However, privatization may increase quality by fostering performance-improving innovation, particularly if combined with increased competition. We assemble a large data set on elderly care services in Sweden between 1990 and 2009 and estimate how opening to private provision affected mortality rates – an important and not easily contractible quality dimension – using a difference-in-difference-in-difference approach. The results indicate that privatization and the associated increase in competition significantly improved non-contractible quality as measured by mortality rates.

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1. Introduction

Governments around the world increasingly rely on private contractors for the provision of goods and services. One factor behind this trend is tighter budget constraints, and the hope of enjoying cost savings from the stronger incentives linked to private ownership and competition. However, precisely because of these stronger incentives, maintaining an appropriate quality level after opening to private providers may be a concern. For quality dimensions that

can be verified at reasonable cost, degradation can be avoided by properly written and managed contracts. The risk of degradation is much higher for quality dimensions that are hard to verify, and hence not easily contractible. However, it is difficult to study the latter effect empirically: quality dimensions that are not contractible because they cannot be verified by third parties, i.e., courts, are also hard to measure for researchers.

In this paper we estimate the effect of opening to private provision a common service with important quality dimensions that are hard to contract upon: nursing-home care for the elderly.² As an outcome measure of quality we consider mortality rates, a performance indicator commonly used in the healthcare literature. Mortality was not included as an outcome measure in any of the several hundred contracts we have observed, most likely because it is too noisy at the contract level and to avoid inducing screening of residents. By studying the effects on mortality at the aggregate level we overcome the noise problem present at the contract level. By making the municipality the unit of analysis, rather than the individual home, we can also address the obvious selection effects that would otherwise risk biasing our results.

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¹ Public procurement from private contractors makes up 15–20% of GDP of developed countries and is on the rise (see, for example, http://ec.europa.eu/growth/single-market/public-procurement/index_en.htm).

 $^{^2}$ In Sweden, public sector procurement – including publicly held corporations that must adhere to the Procurement Act – is estimated at about SEK500 billion (€50 billion) per year, corresponding to 16 to 18% of GDP (Bergman, 2008).